

Home Care Package

It is a government-funded program designed to support seniors in living independently at home. The Home Care Package program has four levels, each catering to different levels of care and daily living needs. Each level receives a different amount of funding to cover government-approved services.



You need to choose an approved Home Care Package service provider. The provider will assist you in managing funds, offer "service management," and provide services and consultations. During the service period, if your circumstances change, you can request a reassessment to access a higher level of care. Chinese Welfare Services is one of the qualified and excellent service providers.

Funded by the Australian Government Department of Health
Visit the Department of Health website (www.health.gov.au) for more information
Although funding for this HCP has been provided by the Australian Government the material contained herein does not necessarily represent the views or policies of the Australian government.

南澳華人福利會

Chinese Welfare Services of SA

Compliant services:

My Aged Care	1800 200 422
Aged Care Quality and Safety Commission	
	1800 951 822
Commonwealth Ombudsman	1300 362 072
Australian Securities and Investments Commissions	
	1300 300 630
Administrative Appeals Tribunal	1800 228 333
Older Person's Advocacy Network (OPAN)	
	1800 700 600



Home Care Package



224 Grote Street, Adelaide, SA 5000



08 8212 2988



www.chinesewelfareservices.org.au

Home Care Package Level

Level 1 - Basic care needs

Level 2 - Low-level care needs

Level 3 - Intermediate care needs

Level 4 - High-level care needs

Eligibility



You must:

-Be 65 years of age or older (50 years or older if you identify as an Aboriginal or Torres Strait Islander person) and need help to do the things you used to;

An assessment by the Aged Care Assessment Team (ACAT).

If needed, Chinese Welfare Services Team can assist you with registration and arranging the assessment.

HCP Coordinator:

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Alice Zhou 0451228182 Brian Fang 0426684491

Yuco Chan 0433815443 Cassie Liu 0433074646

Nursing Clinical Queries: Irene R 0433067129



ADVANTAGES



Professional Team – Experienced, providing personalized care and support.

Tailored Care Plans – Precisely matching resources to needs, creating personalized service schemes.



Qualified support worker – Professionally trained workers providing attentive care to ensure safety and comfort.

Family Support Guidance – Helping family members learn caregiving skills and reduce stress.



Emergency Service – Handling emergencies for Home care recipients

Community resource links – assisting in connecting other social resources to provide comprehensive support."



Application

Call My Aged Care at 1800200422. If you need translation assistance, you contact the Translation Service Center at 131450

Alternatively, you can visit the website (www.myagedcare.gov.au) to register and request an assessment. During the assessment, you can request the Chinese Welfare Services as your preferred service provider, and we have professional social workers to assist you with the application.

Services

- **Comprehensive support services:** cleaning, gardening, laundry, shopping, transportation, home maintenance, home modifications, etc.
- **Personal care services:** Dressing, personal care, cooking etc.
- **Health care services:** Nurse home visit, professional health care services from specialists such as physiotherapists, podiatrists, etc.
- **Clinical and Nursing Care**

Fee

Service fees: The fees for home support services are charged based on the level of care, such as care management fees and package management fees. The fees for services included in the plan will be charged according to the updated "Fee schedule" provided by Chinese Welfare Services.

Please contact us or visit our website for further information.

Income-tested fees: Centrelink will assess the fees you need to pay based on your monthly income, the charges will vary for each individual. However, even if you are unable to pay the fees due to financial difficulties, you may still be eligible for the service. For more details, please contact us.