

CHINESE WELFARE SERVICES OF SA INC.

PRICE LIST

Effective from 1/09/2023

HOME CARE PACKAGE

Note for Home Care Package Consumers

Consumers assigned a Home Care Package utilise the funds of their package to fund their chosen services. If a customer exhausts their Home Care Package budget, they are required to privately fund the additional services as needed.

MANAGEMENT FEES

Care Management:

- Reviewing your Home Care Agreement and Care Plan;
- Coordination and Scheduling of Services;
- Ensuring your care is aligned with other supports;
- Providing a point-of-contact for you or your support network;
- Ensuring the care you receive is respectful of your culture; &
- Identifying and addressing risks to your safety.

Package Management

- Preparing monthly statement;
- Managing your package funds;
- and compliance and quality assurance activities required for home care packages.

| Care Management | | Level 1 | Level 2 | Level 3 | Level 4 |
|---------------------|---------------|---------|----------|----------|----------|
| Managed by provider | Fortnightly | \$59.10 | \$103.90 | \$226.17 | \$342.8 |
| | Approx. Hours | 1 | 2 | 3 | 4 |
| Self-managed | Fortnightly | \$27.57 | \$48.5 | \$105.5 | \$160.00 |
| | Approx. Hours | 1 | 1 | 2 | 2 |
| Package Management | | Level 1 | Level 2 | Level 3 | Level 4 |
| Fortnightly | | \$39.40 | \$69.20 | \$150.78 | \$228.57 |

SERVICE FEE

Personal Care

- Bathing;
- Showering;
- Toileting;
- Dressing/undressing;
- Getting in and out of bed;
- Washing and drying hair;
- Shaving;
- Medication Prompting

| <i>Weekdays 6 am – 6 pm</i> | | <i>Weekdays 6 pm – 6 am</i> | | <i>Saturday</i> | | <i>Sunday</i> | | <i>Public Holiday</i> | |
|---------------------------------|-------------|---------------------------------|-------------|------------------|-------------|------------------|-------------|-----------------------|-------------|
| <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> |
| \$55 | \$64 | \$65 | \$74 | \$80 | \$90 | \$90 | \$105 | \$110 | \$140 |

Nursing (Nursing care might be outsourced to appropriate agency)

- Wound care
- Medication management
- Continence management
- Pain assessment & management
- Blood pressure monitoring
- General health assessment & review

| | <i>Weekdays 6 am – 6 pm</i> | | <i>Weekdays 6 pm – 6 am</i> | | <i>Saturday</i> | | <i>Sunday</i> | | <i>Public Holiday</i> | |
|------------------|---------------------------------|-------------|---------------------------------|-------------|------------------|-------------|------------------|-------------|-----------------------|-------------|
| | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> |
| Enrolled Nurse | \$60 | \$70 | \$65 | \$75 | \$85 | \$100 | \$100 | \$110 | \$115 | \$140 |
| Registered Nurse | \$95 | \$110 | \$105 | \$130 | \$115 | \$140 | \$145 | \$160 | \$170 | \$190 |

Cleaning and household task

- Bed & linen changing
- Laundry & ironing assistance
- Light dusting
- Cupboard, pantry & fridge cleaning
- Light vacuuming, sweeping & mopping of floor around furniture
- Wiping of surfaces
- Spring cleaning*

| <i>Weekdays 6 am – 6 pm</i> | | <i>Weekdays 6 pm – 6 am</i> | | <i>Saturday</i> | | <i>Sunday</i> | | <i>Public Holiday</i> | |
|---------------------------------|-------------|---------------------------------|-------------|------------------|-------------|------------------|-------------|-----------------------|-------------|
| <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> |
| \$60 | \$74 | \$80 | \$84 | \$84 | \$94 | \$94 | \$104 | \$104 | \$134 |

Utilises customer's own cleaning equipment and products.

*Price on application

Light Gardening and Minor Home Maintenance

- Lawn mowing
- Light Weeding
- Light Pruning
- Minor home maintenance*
- Gutter cleaning*
- Garden maintenance, sweeping & cobweb removal

| <i>Weekdays 6 am – 6 pm</i> | <i>Weekdays 6 pm – 6 am</i> | <i>Saturday</i> | <i>Sunday</i> | <i>Public Holiday</i> |
|---------------------------------|---------------------------------|-----------------|---------------|-----------------------|
| Hourly Rate | | | | |

Service is provided through other providers. Hourly rate starts from \$ 55.00 based on the job load.

Garden waste costs (in excess of your green bin) may apply.

* Price on application

Social Support and Community/In-Home Respite

- Social support in your home
- Social support in the community
- Social support to attend an CWS activity
- Support and transport to attend medical, social & other appointments*

| <i>Weekdays 6 am – 6 pm</i> | | <i>Weekdays 6 pm – 6 am</i> | | <i>Saturday</i> | | <i>Sunday</i> | | <i>Public Holiday</i> | |
|---------------------------------|-------------|---------------------------------|-------------|------------------|-------------|------------------|-------------|-----------------------|-------------|
| <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> | <i>< 1 hr</i> | <i>1 hr</i> |
| \$55 | \$64 | \$65 | \$74 | \$80 | \$90 | \$90 | \$105 | \$110 | \$140 |

*A transport fee of \$1.20 per km will be charged for mileage conducted during services.

Allied Health Services

| <i>Services</i> | <i>Initial Consultation</i> | <i>Ongoing Services</i> |
|---|-----------------------------|-------------------------|
| Service may be provided through other providers; A transport fee may be charged per visit. | | |
| Physiotherapy | From \$ 125.00 / hour | From \$ 110.00 / hour |
| Exercise Physiology | From \$ 126.00 / session | - |
| Occupational Therapy | From \$ 125.00 / hour | From \$ 110.00 / hour |
| Podiatry | From \$ 83.00 / visit | - |
| Dietitian | From \$ 150.00 / hour | - |
| Speech Pathology | From \$ 200 / session | - |
| Social Work | \$ 125.00 / hour | \$ 110.00 / hour |

Additional Services

(Price on application)

- Social Support Day Trip/ Excursion;
- Oxygen Supplied – Medical authority required
- Equipment, assistive devices, safety alert alarm, Equipment maintenance
- Supplementary Nutrition supplied (Dietitian Assessment Required)
- Home Modifications to support safety, mobility and independence (Occupational Therapist Assessment required)

OTHER SERVICE INFORMATION

Specific Request Services

- Where a consumer requests an extra service, a 3-business-day early notice is required;
- Where a consumer requests a service taking less than 2 hours from a specific Support Worker at a specific time and day, and the Support Worker is available, the consumer will be charged for 2 hours service.

Aborted Visit

- If:
- a scheduled service is cancelled after 5:00pm on the day before the service is due to commence; or
 - you are not home when staff attend to provide the scheduled service; or
 - staff are turned away at the visit for the scheduled service,
- the visit will be charged at 1 hour of the relevant rate (based on the type of service) or 100% of the cost of the service (whichever is less) as an expense against your home care package. We may take into account any extenuating circumstances.

Other Expenses

Consumers are expected to pick up any incidental costs incurred during services such as tipping expenses for waste removal etc and they will be charged at cost value. The cost may be charged from your Home Care Package. Please consult with your care coordinator if you have any questions.

COMMONWEALTH HOME SUPPORT PROGRAMME (CHSP)

Note for CHSP Consumers

Consumers assigned CHSP services are required to pay contribution to access services. Services below have been subsidised by the Commonwealth government.

| Service Type | Service sub-type | Fees Hourly | Full Cost Recovery Hourly |
|------------------------------|---|----------------|------------------------------|
| Domestic Assistance | General House Cleaning | \$12.00 | \$70.00 |
| | Unaccompanied Shopping (Delivered to home) | \$12.00 | \$70.00 |
| Personal Care | Assistance with Self-Care | \$12.00 | \$70.00 |
| | Assistance with consumer self-administration of medicine | \$12.00 | \$70.00 |
| Social Support Individual | Visiting | | Nil |
| | Telephone/Web contact | | Nil |
| | Accompanied Activities, Eg. Shopping | \$12.00 | \$70.00 |
| Other Food Services | Food Advice, Lessons, Training, Food Safety | | Nil |
| Social Support Group | With Meals | \$4.00 | |
| | With Transport | \$5.00 | \$35.00 |
| | With transport and Meals | \$6.00 | |
| Transport | Direct (Driver is volunteer or worker) | \$12.00 | Nil |
| Specialised Support Services | | | Nil |
| Flexible Respite | In Home Respite | \$12.00 | \$70.00 |
| | Mobile Respite | \$12.00 | \$70.00 |
| Centre Based Respite | With Meals | \$4.00 | |
| | With Transport | \$5.00 | \$35.00 |
| | With transport and Meals | \$6.00 | |

***Fees quoted include GST**

***Full Cost Recovery Charges** – Only apply to consumers age 65 or over and not under CHSP program.

***Parking Fees** (Effective from 1 July 2013): Services users are responsible for the parking fees during the service period.

***Service Booking** – Where a consumer requests an extra service, a 3-business-day early notice is required.

南澳華人福利會 服務收費表

家居配套服務

溫馨提示：

您需要的服務將會由政府批准您的家居配套服務資金支付。然而，如果您用盡了政府的資助，而您還繼續需要服務，您需要支付該服務的费用。

管理費

護理管理費

- 回顧您的家居配套服務協議和照顧計劃；
- 安排您的服務；
- 確保您的家居服務與其他服務同步；
- 協助您聯繫各種所需要的服務；
- 確保您的護理是尊重並符合您的文化需求的；
- 識別並協助您解除或減輕在護理中的潛在風險。

個案管理費

- 準備月結單；
- 管理您的政府資助；
- 根據政府要求管理您的服務。

| 護理管理費 | | 第一級 | 第二級 | 第三級 | 第四級 |
|-------|--------|---------|----------|----------|----------|
| 福利會管理 | 每兩周 | \$59.10 | \$103.90 | \$226.17 | \$342.80 |
| | 大約管理時數 | 1 小時 | 2 小時 | 3 小時 | 4 小時 |
| 自行管理 | 每兩周 | \$27.57 | \$48.50 | \$105.50 | \$160.00 |
| | 大約管理時數 | 1 小時 | 1 小時 | 2 小時 | 2 小時 |
| 個案管理費 | | 第一級 | 第二級 | 第三級 | 第四級 |
| 每兩周 | | \$39.40 | \$69.20 | \$150.78 | \$228.57 |

服务费

个人护理

- 淋浴协助；
- 如厕协助；
- 穿/脱衣服；
- 协助上下床；
- 洗头发，吹干头发；
- 剃须
- 提醒吃药

| 工作日 早上 6 点到下午 6 点 | | 工作日 下午 6 点到早上 6 点 | | 周六 | | 周日 | | 公众假期 | |
|----------------------|------|----------------------|------|--------|------|--------|-------|--------|-------|
| < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 |
| \$55 | \$64 | \$65 | \$74 | \$80 | \$90 | \$90 | \$105 | \$110 | \$140 |

护理服务

- 伤口处理
- 派药服务
- 失禁护理
- 疼痛评估和管理
- 量血压
- 健康评估

| | 工作日 早上 6 点到 下午 6 点 | | 工作日 下午 6 点到 早上 6 点 | | 周六 | | 周日 | | 公众假期 | |
|------|--------------------------|-------|--------------------------|-------|--------|-------|--------|-------|--------|-------|
| | < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 |
| 登记护士 | \$60 | \$70 | \$65 | \$75 | \$85 | \$100 | \$100 | \$110 | \$115 | \$140 |
| 注册护士 | \$95 | \$110 | \$105 | \$130 | \$115 | \$140 | \$145 | \$160 | \$170 | \$190 |

家政服务

- 更换床单被褥
- 洗衣及熨烫衣服
- 简单除尘
- 橱柜，储藏室或冰箱清洁
- 擦桌子
- 大扫除*
- 吸尘、扫地及拖地

| 工作日 早上 6 点到下午 6 点 | | 工作日 下午 6 点到早上 6 点 | | 周六 | | 周日 | | 公众假期 | |
|----------------------|------|----------------------|------|--------|------|--------|-------|--------|-------|
| < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 | < 1 小时 | 每小时 |
| \$60 | \$74 | \$80 | \$84 | \$84 | \$94 | \$94 | \$104 | \$104 | \$134 |

请自己准备好清洁工具

*请联系工作人员报价

基本园艺及简单家居维修

- 剪草
- 輕度除草
- 輕度修剪枝叶
- 简单家居维修*
- 清理排水管*
- 花园维护、清扫和蜘蛛网清除*

| 工作日 早上 6 点到 下午 6 点 | 工作日 下午 6 点到 早上 6 点 | 周六 | 周日 | 公众假期 |
|-----------------------------|--------------------------|----|----|------|
| 每小时 | | | | |
| 服务由其他服务商提供。每小时收费从\$55.00 起。 | | | | |

如您的绿桶满了，清理园艺垃圾将会产生费用。

*请联系工作人员报价

社交支援、社区/家中暂代照顾

- 家中社交支援
- 社区社交支援
- 带去参加福利会活动
- 交通接送

*交通接送期间的里程将收取每公里 \$1.00 的交通费。

| 工作日 早上 6 点到下午 6 点 | | 工作日 下午 6 点到早上 6 点 | | 周六 | | 周日 | | 公众假期 | |
|----------------------|------|----------------------|------|-------|------|-------|-------|-------|-------|
| <1 小时 | 每小时 | <1 小时 | 每小时 | <1 小时 | 每小时 | <1 小时 | 每小时 | <1 小时 | 每小时 |
| \$55 | \$64 | \$65 | \$74 | \$80 | \$90 | \$90 | \$105 | \$110 | \$140 |

康复治疗服务

| 服务 | 首次问诊 | 复诊 |
|-------------------------------------|------------------|------------------|
| 康复治疗服务可能会由其他机构提供，机构可能会就治疗产生的通勤进行收费。 | | |
| 物理治疗师 | \$ 125.00 / 每小时起 | \$ 110.00 / 每小时起 |
| 运动治疗师 | \$ 126.00 / 每疗程 | - |
| 职业治疗师 | \$ 125.00 / 每小时起 | \$ 110.00 / 每小时起 |
| 足部治疗师 | \$ 83.00 / 每疗程 | - |
| 营养师 | \$ 150.00 / 每小时 | - |
| 言语治疗师 | \$ 200.00 / 每疗程起 | - |
| 社工 | \$ 125.00 / 每小时起 | \$ 110.00 / 每小时起 |

其他服务

(请咨询福利会报价)

- 一日游;
- 供氧服务(需要由医生提供处方)
- 设备、辅助器具、安全警报、设备维修
- 提供补充营养(需要营养师评估)。
- 支持安全性、移动性和独立性的家庭改造(需要职业治疗师评估)。

特定服务需求

- 当您要求额外服务时，您需要提前 3 个工作日告知福利会。
- 您有权在某位工作人员排班允许的情况下，指定该工作人员于特定的时间和日期为您提供服务。如果服务时间少于 2 小时，福利会将收取您 2 小时的服务费用。

服务取消或中断

如果:

- 您想要在预定服务开始的前一天下午 5 点后取消该服务；或
- 当服务人员前往您家提供服务时，您不在家；或
- 当服务人员提供服务时，您拒绝或提前终止服务

福利会将会根据收费表收取您 1 小时的服务费或该服务全部时长的服务费用(取两者中较低价)。

其他费用

如在服务时段内衍生额外的消费如清理费等，可由政府拨款支出。详情请咨询您的服务统筹。

聯邦家居支援服務

溫馨提示

获批联邦家居支援服务的长者仍需要缴纳一定费用去使用服务。下列服务已经获得联邦家居支援服务资助。

| 服務類型 | 服務細項 | 價錢 | 全額收費 |
|---------|---------------|---------|---------|
| 家政服務 | 普通家居清潔 | \$12.00 | \$70.00 |
| | 購物服務 | \$12.00 | \$70.00 |
| 個人護理 | 協助自理 | \$12.00 | \$70.00 |
| | 協助按時吃藥 | \$12.00 | \$70.00 |
| 個人社交支援 | 家居探訪 | | 无 |
| | 電話探訪 | | 无 |
| | 陪伴活動如陪伴購物 | \$12.00 | \$70.00 |
| 其他膳食服務 | 飲食建議、培訓和食物安全等 | | 无 |
| 休閒坊 | 含午餐 | \$4.00 | |
| | 含交通 | \$5.00 | \$35.00 |
| | 含交通午餐 | \$6.00 | |
| *接送服務 | 接送(往返) | \$12.00 | 无 |
| 諮詢服務 | | | 无 |
| 彈性的暫代照顧 | 家居暫代照顧 | \$12.00 | \$70.00 |
| | 移動式暫代照顧 | \$12.00 | \$70.00 |
| 日間照顧中心 | 含午餐 | \$4.00 | |
| | 含交通 | \$5.00 | \$35.00 |
| | 含交通午餐 | \$6.00 | |

*所列費用已含稅。

*全額收費 - 只适用于 65 岁以上但是没有政府资助的长者

*停車費: 在服務時段內, 服務對象要支付交通服務衍生的停車費用。(從 2013 年 7 月 1 日起。)

*服務預約: 当您要求額外服務時, 您需要提前 3 个工作日告知福利會。