

Chinese Welfare Services of SA Inc.
SERVICE FEE SCHEDULE
(from 1 November 2022)

Home Care Packages (HCP)

I. Government Subsidy*

1. Home Care Subsidy (refer to Government current rate)

HCP Level	Daily Subsidy Rate	Annual Subsidy Rate
Level 1	\$24.73	\$9,026.45
Level 2	\$43.50	\$15,877.50
Level 3	\$94.66	\$34,550.90
Level 4	\$143.50	\$52,377.50

2. Home Care Supplement**

You may be eligible to access supplements (daily) listed below:

Dementia and Cognition and Veterans' supplement		Oxygen and Enteral Feeding Supplements	
HCP Level 1	\$2.84	Oxygen Supplement	\$12.11
HCP Level 2	\$5.00	Enteral Feeding Supplement	
HCP Level 3	\$10.89	Bolus	\$19.19
HCP Level 4	\$16.50	Non-Bolus	\$21.55

*You may access the updated information on Department of Health website. Subsidy and care-related supplement rates are indexed on 1 July each year. Accommodation-related supplement rates for residential aged care are indexed on 20 March and 20 September each year.

**You may access more supplement. Further Information referred to Department of Health Website.

***Further information is available on My Aged Care Website.

****The service charge will be capped at \$150 monthly.

Charges (refer to Government current rate)

1. Basic Daily Fee and Income-Tested Care Fee***

CWS will not ask you to pay for any Basic Daily Fee unless your service requirements exceed the government subsidy amount. However, if not a full pensioner, you may be asked to pay for the Income-Tested Care Fee which is determined by an income assessment.

You could pay up to \$15.81 per day, if you:

Are single earning over \$28,472.60

Are a member of a couple living together earning over \$22,094.80

Are a member of a couple living apart due to illness earning over \$27,952.60

You could pay between \$15.81 - \$31.63 if you:

Are single earning over \$54,990.00

Are a member of a couple living together earning over \$42,083.60

Are a member of a couple living apart due to illness earning over \$54,470.00

2. Service Charges

All Fee listed below will be charged from you Home Care Subsidy.

Management Fee

Care Management		Level 1	Level 2	Level 3	Level 4
Managed by provider	Fortnightly	\$47.18	\$86.24	\$190.40	\$289.38
	Approx. Hours	2	3.6	8	12
Self-managed	Fortnightly	\$23.59	\$43.12	\$95.2	\$144.69
	Approx. Hours	1	2	4	6

When a self-managed consumer chooses to use services provided by CWS support workers, a service charge of 10% will be applied.

Package Management	Level 1	Level 2	Level 3	Level 4
Fortnightly	\$35.70	\$61.60	\$130.76	\$196.84

Service Fee

Services	Weekdays 6 am – 6 pm		Weekdays 6 pm – 6 am		Saturday		Sunday		Public Holiday	
	< 45 mins	1 hr	< 45 mins	1 hr	< 45 mins	1 hr	< 45 mins	1 hr	< 45 mins	1 hr
Transport Pick up and drop off to appointments, events and other social outings. <i>All trips will charge mileage cost \$ 0.95 / km</i>	\$45.00	\$54.00	\$55.00	\$64.00	\$60.00	\$70.00	\$70.00	\$85.00	\$90.00	\$120.00
Respite, Social Support and Domestic Assistance In-home support; Medical Appointments; General House Cleaning, Meals Preparation and other household tasks etc. <i>A service over 45 mins will be charged according to the hourly rate.</i> <i>An additional \$50 will be charged if the service is less than 2 hours.</i>	\$45.00	\$54.00	\$55.00	\$64.00	\$60.00	\$70.00	\$70.00	\$85.00	\$90.00	\$120.00

Services	Weekdays 6 am – 6 pm		Weekdays 6 pm – 6 am		Saturday		Sunday		Public Holiday	
	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr	< 1 hr	1 hr
Personal Care bathing, personal hygiene and grooming etc.	\$45.00	\$54.00	\$55.00	\$64.00	\$60.00	\$70.00	\$70.00	\$85.00	\$90.00	\$120.00
Enrolled Nurses	\$50.00	\$60.00	\$55.00	\$65.00	\$65.00	\$70.00	\$80.00	\$90.00	\$95.00	\$120.00
Registered Nurses Services include credentialed tasks such as medication administration etc.	\$85.00	\$100.00	\$95.00	\$120.00	\$95.00	\$120.00	\$125.00	\$140.00	\$155.00	\$170.00

<p>Light Gardening</p> <p>Indirect Transport (Taxi/Access Taxi)</p> <p>Goods/Equipment Provision</p> <p>Home Modification</p> <p>Minor Home Maintenance</p> <p>Allied Health: Occupational Therapy, Physiotherapy, Podiatry, Speech Pathology, Dietitian, Social Work etc.</p>	<ul style="list-style-type: none"> - Quotation will be provided upon request; - When you choose to use a different provider/contractor or purchase any equipment, a service charge of 10%. The service charge will be capped at \$150 monthly.
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Specific Request Services

- Where a consumer requests an extra service, a 3-business-day early notice is required;
- Where a consumer requests a service taking less than 2 hours from a specific Support Worker at a specific time and day, and the Support Worker is available, the consumer will be charged for 2 hours service.

Aborted Visit

If:

- a scheduled service is cancelled after 5:00pm on the day before the service is due to commence; or
- you are not home when staff attend to provide the scheduled service; or
- staff are turned away at the visit for the scheduled service,

the visit will be charged at 1 hour of the relevant rate (based on the type of service) or 100% of the cost of the service (whichever is less) as an expense against your home care package. We may take into account any extenuating circumstances.

Other Expenses

Consumers are expected to pick up any incidental costs incurred during services such as parking fee, tipping expenses for waste removal etc and they will be charged at cost value. The cost may be charged from your Home Care Package. Please consult with your care coordinator if you have any questions.

Commonwealth Home Support Programme (CHSP)

Service Fee (Since Oct. 2020)

Sub-Program	Service Type	Service sub-type	Fees Hourly	Full Cost Recovery Hourly
Community and Home Support	Domestic Assistance	General House Cleaning	\$12.00	\$60.00
		Unaccompanied Shopping (delivered to home)	\$12.00	\$60.00
	Personal Care	Assistance with Self-Care	\$12.00	\$60.00
		Assistance with consumer self-administration of medicine	\$12.00	\$60.00
	Social Support Individual	Visiting	Nil	
		Telephone/Web contact	Nil	
		Accompanied Activities, Eg. Shopping	\$12.00	\$60.00
	Other Food Services	Food Advice, Lessons, Training, Food Safety	Nil	
	Social Support Group	With Meals	\$4.00	\$25.00

		With Transport	\$5.00	
		With transport and Meals	\$6.00	
	Transport	Direct (driver is volunteer or worker)	\$12.00	Nil
	Specialised Support Services		Nil	
Care Relationships and Carer Support	Flexible Respite	In Home Respite	\$12.00	\$60.00
		Mobile Respite	\$12.00	\$60.00
	Centre Based Respite	With Meals	\$4.00	\$25.00
		With Transport	\$5.00	
		With transport and Meals	\$6.00	

***Fees quoted include GST**

***Full Price Charges** – Only apply to consumers age 65 or over and not under CHSP program

***Parking fees** (Effective from 1 July 2013): Services users are responsible for the parking fees during the service period.

南澳華人福利會服務收費表

家居配套服務 从 2022 年 11 月 1 日開始

政府撥款

1. 家居配套服務撥款¹

服務等級	日撥款	年撥款
第一等級	\$24.73	\$9,026.45
第二等級	\$43.50	\$15,877.50
第三等級	\$94.66	\$34,550.90
第四等級	\$143.50	\$52,377.50

2. 家居配套服務補助²

如符合條件，您將有機會獲得以下額外的資金補助：

認知障礙和退伍軍人補助 (每日)		氧氣或管道飲食補助	
第一等級	\$2.84	氧氣補助	\$12.11
第二等級	\$5.00	管道飲食補助	
第三等級	\$10.89	單次餵食	\$19.19
第四等級	\$16.50	連續餵食	\$21.55

¹ 您可以在衛生部的官方網站查閱最新的信息。政府撥款及補助會在每年 7 月 1 日根據通脹而調整。

² 您可能可以獲得更多的補助，詳情請查詢衛生部官方網站。

² 詳情請瀏覽我的養老服務網站；

一、收費

1. 每日基本費用和收入測試護理費用³

只要您的服務不超過政府的撥款，福利會將不會向您收取每日基本費用。然而，如果您不是收取全額養老金，您有可能會被要求支付收入測試護理費用。

您可能要支付不多於每天\$15.81，如果您：

單身並收入超過\$28,472.60；

已婚與配偶一起生活並收入超過\$22,094.80；

已婚與配偶分開生活並收入超過\$27,952.60；

您可能要支付最低\$15.81 至最高\$31.63，如果您：

單身並收入超過\$54,990.00；

已婚與配偶一起生活並收入超過\$42,083.60；

已婚與配偶分開生活並收入超過\$54,470.00；

2. 服務收費

以下費用將會由政府撥款支付：

管理費

護理管理費		第一級	第二級	第三級	第四級
機構管理	兩星期	\$47.26	\$86.26	\$190.5	\$289.5
	大約管理時數	2 小時	3.6 小時	8 小時	12 小時
自行管理	兩星期	\$23.8	\$47.6	\$95.2	\$142.8
	大約管理時數	1 小時	2 小時	4 小時	6 小時

若您是自行管理您的家居配套服務並選擇福利會的工作人員為您提供服務，福利會將會額外收取您 10% 的服務費。

個案管理費		第一級	第二級	第三級	第四級
兩星期		\$35.72	\$61.7	\$130.86	\$196.86

家居配套服務費用表

服务内容	工作日 上午 6 点 - 下午 6 点		工作日 下午 6 点 - 次日 上午 6 点		周六		周日		公众假日	
	小于 45 分钟	每小时	小于 45 分钟	每小时	小于 45 分钟	每小时	小于 45 分钟	每小时	小于 45 分钟	每小时
交通接送 <u>每程接送将会额外收取每公里\$0.95 的燃油费</u>	\$45.00	\$54.00	\$55.00	\$64.00	\$60.00	\$70.00	\$70.00	\$85.00	\$90.00	\$120.00
暂代照顾、陪同服务和家政服务 居家陪同、其他外出陪同服务、基本家居清洁或膳食服务等。 <u>超过 45 分钟的服务将会根据每小时费率进行收费。少于 2 小时的服务将会额外收取\$50 的费用。</u>	\$ 45.00	\$54.00	\$55.00	\$64.00	\$60.00	\$70.00	\$70.00	\$85.00	\$90.00	\$120.00

服务内容	工作日 上午 6 点 - 下午 6 点		工作日 下午 6 点 - 次日 上午 6 点		周六		周日		公众假日		
	小于 1 小时	每小时	小于 1 小时	每小时	小于 1 小时	每小时	小于 1 小时	每小时	小于 1 小时	每小时	
个人护理 包括但不限于洗澡、个人卫生等	\$45.00	\$54.00	\$55.00	\$64.00	\$60.00	\$70.00	\$70.00	\$85.00	\$90.00	\$120.00	
护士 上门服务	登记护士	\$50.00	\$60.00	\$55.00	\$65.00	\$65.00	\$70.00	\$80.00	\$90.00	\$95.00	\$120.00
	注册护士	\$85.00	\$100.00	\$95.00	\$120.00	\$95.00	\$120.00	\$125.00	\$140.00	\$155.00	\$170.00

基本园艺 出租车（含普通出租车和无障碍出租车） 购买或租赁医疗器械 家居改装 基本家居维护 专职医疗服务: 含职业治疗师、物理治疗师、足部治疗师、言语治疗师、营养师和社工等。	<ul style="list-style-type: none">- 福利会根据申请提供相应的报价；- 如果您选择使用外判服务或购买租赁医疗器械，福利会将会向您收取 10% 的服务费。该服务会按次收取，每月 \$150 封顶。
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特定服务需求

- 当您要求额外服务时，您需要提前 3 个工作日告知福利会。
- 您有权在某位工作人员排班允许的情况下，指定该工作人员于特定的时间和日期为您提供服务。如果服务时间少于 2 小时，福利会将收取您 2 小时的服务费用。

服务取消或中断

- 如果:
- 您想要在预定服务开始的前一天下午 5 点前取消该服务；或
 - 当服务人员前往您家提供服务时，您不在家；或
 - 当服务人员提供服务时，您拒绝或提前终止服务
- 福利会将会根据收费表收取您 1 小时的服务费或该服务全部时长的服务费用（取两者中较低价）。

其他费用

如在服务时段内衍生额外的消费如停车费、清理费等，可由政府拨款支出。详情请咨询您的服务统筹。

聯邦家居支援服務 服務費用 (從 2020 年 10 月開始)

資助項目	服務類型	服務細項	價錢	全額收費
社區及家居支援	家政服務	普通家居清潔	\$12.00	\$60.00
		購物服務	\$12.00	\$60.00
	個人護理	協助自理	\$12.00	\$60.00
		協助按時吃藥	\$12.00	\$60.00
	個人社交支援	家居探訪	无	
		電話探訪	无	
		陪伴活動如陪伴購物	\$12.00	\$60.00
	其他膳食服務	飲食建議、培訓和食物安全等	无	
	休閒坊	含午餐	\$4.00	\$25.00
		含交通	\$5.00	
		含交通午餐	\$6.00	
	*接送服務	接送(往返)	\$12.00	无
	諮詢服務		无	
照顧者支援	彈性的暫代照顧	家居暫代照顧	\$12.00	\$60.00
		移動式暫代照顧	\$12.00	\$60.00
	日間照顧中心	含午餐	\$4.00	\$25.00
		含交通	\$5.00	
		含交通午餐	\$6.00	

*所列費用已含稅。

*停車費: 在服務時段內, 服務對象要支付交通服務衍生的停車費用。(從 2013 年 7 月 1 日起。)