

Chinese Welfare Services of SA Inc. SERVICE FEE SCHEDULE (from Feb. 2022)

Home Care Packages (HCP)

I. Government Subsidy*

1. Home Care Subsidy

HCP Level	Daily Subsidy Rate	Annual Subsidy Rate
Level 1	\$24.73	\$9,026.45
Level 2	\$43.50	\$15,877.50
Level 3	\$94.66	\$34,550.90
Level 4	\$143.50	\$52,377.50

2. Home Care Supplement**

You may be eligible to access supplements (daily) listed below:

Dementia and Cognition and Veterans' supplement		Oxygen and Enteral Feeding Supplements	
HCP Level 1	\$2.84	Oxygen Supplement	\$12.11
HCP Level 2	\$5.00	Enteral Feeding Supplement	
HCP Level 3	\$10.89	Bolus	\$19.19
HCP Level 4	\$16.50	Non-Bolus	\$21.55

*You may access the updated information on Department of Health website. Subsidy and care-related supplement rates are indexed on 1 July each year. Accommodation-related supplement rates for residential aged care are indexed on 20 March and 20 September each year.

**You may access more supplement. Further Information referred to Department of Health Website.

***The further information is available on My Aged Care Website.

****The service charge will be capped at \$150 monthly.

Charges

1. Basic Daily Fee and Income-Tested Care Fee***

CWS will not ask you to pay for any Basic Daily Fee unless your service requirements exceed the government subsidy amount. However, if not a full pensioner, you may be asked to pay for the Income-Tested Care Fee which is determined by an income assessment.

You could pay up to \$15.81 per day, if you:

Are single earning over \$28,472.60

Are a member of a couple living together earning over \$22,094.80

Are a member of a couple living apart due to illness earning over \$27,952.60

You could pay between \$15.81 - \$31.63 if you:

Are single earning over \$54,990.00

Are a member of a couple living together earning over \$42,083.60

Are a member of a couple living apart due to illness earning over \$54,470.00

2. Service Charges

All Fee listed below will be charged from you Home Care Subsidy.

Management Fee

Care Management		Level 1	Level 2	Level 3	Level 4
Managed by provider	Fortnightly	\$47.26	\$86.26	\$190.5	\$289.5
	Approx. Hours	2 hrs	3.6 hrs	8 hrs	12 hrs
Self-managed	Fortnightly	\$23.8	\$47.6	\$95.2	\$142.8
	Approx. Hours	1	2	4	6
Package Management		Level 1	Level 2	Level 3	Level 4
Fortnightly		\$35.72	\$61.7	\$130.86	\$196.86

Outsource Service Charge

When you choose to use a different provider/contractor or purchase any equipment, a service charge of 10%**** will be applied. (This charge also apply to Self-managed consumers to choose CWS services.)

***The further information is available on My Aged Care Website.

****The service charge will be capped at \$150 monthly.

Service Fee

Work Requirements	Weekday		Weekday Night Rate		Saturday		Sunday		Public Holiday	
	Less than 45 mins	Per Hour	Less than 45 mins	Per Hour	Less than 45 mins	Per Hour	Less than 45 mins	Per Hour	Less than 45 mins	Per Hour
Personal Care: bathing, personal hygiene and grooming etc.	\$35.00	\$46.00	\$40.00	\$55.00	\$45.00	\$65.00	\$60.00	\$75.00	\$75.00	\$95.00
Respite and Social Support one-on-one and group support	\$35.00	\$46.00	\$40.00	\$55.00	\$45.00	\$65.00	\$60.00	\$75.00	\$75.00	\$95.00
Domestic Assistance shopping, meal preparation, housecleaning and transport etc.	\$35.00	\$46.00	\$40.00	\$55.00	\$45.00	\$65.00	\$60.00	\$75.00	\$75.00	\$95.00
Registered Nurses Services include credentialed tasks such as medication administration etc.	\$45.00	\$80.00	\$55.00	\$90.00	\$65.00	\$100.00	\$75.00	\$120.00	\$85.00	\$150.00
Enrolled Nurses	\$40.00	\$50.00	\$45.00	\$55.00	\$55.00	\$62.00	\$70.00	\$72.00	\$80.00	\$92.00

Gardening Home Modification Allied Health: Occupational Therapy, Physiotherapy, Podiatry, Speech Pathology, Dietitian, Social Work etc.	<p>Quotation will be provided upon request; Price on application</p>
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Minimum Service

Minimum service is half an hour. Service Fee of the time between 30 mins to 45 mins is listed in the table above. Services over 45 mins will be charged according to the hourly rate.

Night Rate

Shifts commence from 18.00 to 06.00.

Aborted Visit

Fees charged when the consumer is not home at the time of the service (without notification); if the consumer turns the Care Worker away upon arrival or the service is cancelled with less than 24-hour notice - charged at one hour of the relevant rate.

Transport within a Service

Mileage costs when the consumer is required to be transported within a visit are charged at \$0.85per km.

Out-of-Pocket expenses

Consumers are expected to pick up any incidental costs incurred during services such as parking fee, tipping expenses for waste removal etc and they will be charged at cost value. The cost can be charged from Home Care Packages.

Commonwealth Home Support Programme (CHSP)

Service Fee
(From Oct. 2020)

Sub-Program	Service Type	Service sub-type	Fees Hourly	Full Cost Recovery Hourly
Community and Home Support	Domestic Assistance	General House Cleaning	\$12.00	\$60.00
		Unaccompanied Shopping (delivered to home)	\$12.00	\$60.00
	Personal Care	Assistance with Self-Care	\$12.00	\$60.00
		Assistance with consumer self-administration of medicine	\$12.00	\$60.00
	Social Support Individual	Visiting		Nil
		Telephone/Web contact		Nil
		Accompanied Activities, Eg. Shopping	\$12.00	\$60.00
	Other Food Services	Food Advice, Lessons,		Nil

		Training, Food Safety		
		With Meals	\$4.00	
	Social Support Group	With Transport	\$5.00	\$25.00
		With transport and Meals	\$6.00	
	Transport	Direct (driver is volunteer or worker)	\$6.00	Nil
		Specialised Support Services		Nil
		In Home Respite	\$12.00	\$60.00
	Flexible Respite	Mobile Respite	\$12.00	\$60.00
		With Meals	\$4.00	
Care Relationships and Carer Support	Centre Based Respite	With Transport	\$5.00	\$25.00
		With transport and Meals	\$6.00	

***Fees quoted include GST**

***Full Price Charges** – Only apply to consumers age 65 or over and not under CHSP program

***Parking fees** (Effective from 1 July 2013): Services users are responsible for the parking fees during the service period.

南澳華人福利會服務收費表

从 2020 年 11 月開始

家居配套服務

政府撥款

1. 家居配套服務撥款¹

服務等級	日撥款	年撥款
第一等級	\$24.73	\$9,026.45
第二等級	\$43.50	\$15,877.50
第三等級	\$94.66	\$34,550.90
第四等級	\$143.50	\$52,377.50

2. 家居配套服務補助²

如符合條件，您將有機會獲得以下額外的資金補助：

認知障礙和退伍軍人補助 (每日)		氧氣或管道飲食補助	
第一等級	\$2.84	氧氣補助	\$12.11
第二等級	\$5.00	管道飲食補助	
第三等級	\$10.89	單次餵食	\$19.19
第四等級	\$16.50	連續餵食	\$21.55

¹ 您可以在衛生部的官方網站查閱最新的信息。政府撥款及補助會在每年 7 月 1 日根據通脹而調整。

² 您可能可以獲得更多的補助，詳情請查詢衛生部官方網站。

一、收費

1. 每日基本費用和收入測試護理費用³

只要您的服務不超過政府的撥款，福利會將不會向您收取每日基本費用。然而，如果您不是收取全額養老金，您可能被要求支付收入測試護理費用。

您可能要支付不多於每天\$15.81，如果您：

單身並收入超過\$28,472.60；

已婚與配偶一起生活並收入超過\$22,094.80；

已婚與配偶分開生活並收入超過\$27,952.60；

您可能要支付最低\$15.81至最高\$31.63，如果您：

單身並收入超過\$54,990.00；

已婚與配偶一起生活並收入超過\$42,083.60；

已婚與配偶分開生活並收入超過\$54,470.00；

2. 服務收費

以下費用將會由政府撥款支付：

管理費

護理管理費		第一級	第二級	第三級	第四級
機構管理	兩星期	\$47.26	\$86.26	\$190.5	\$289.5
	大約管理時數	2 小時	3.6 小時	8 小時	12 小時
自行管理	兩星期	\$23.8	\$47.6	\$95.2	\$142.8
	大約管理時數	1 小時	2 小時	4 小時	6 小時
個案管理費		第一級	第二級	第三級	第四級
兩星期		\$35.72	\$61.7	\$130.86	\$196.86

外判服務收費

如您要選擇外判服務或購買相關器具，福利會將收取 10%⁴的服務費。

³ 詳情請瀏覽我的養老服務網站；

⁴ 服務費不多於每月\$150.

家居配套服務

服務費用

工作內容	工作日		夜間		星期六		星期日		假期	
	30 - 45分鐘	每小時	30 - 45分鐘	每小時	30 - 45分鐘	每小時	30 - 45分鐘	每小時	30 - 45分鐘	每小時
個人護理，包括：洗澡、儀容衛生等	\$35.00	\$46.00	\$40.00	\$55.00	\$45.00	\$65.00	\$60.00	\$75.00	\$75.00	\$95.00
个人或團體的暫代照顧	\$35.00	\$46.00	\$40.00	\$55.00	\$45.00	\$65.00	\$60.00	\$75.00	\$75.00	\$95.00
家政服務包括： 日常購物、膳食準備、 日常清潔及接送。	\$35.00	\$46.00	\$40.00	\$55.00	\$45.00	\$65.00	\$50.00	\$75.00	\$75.00	\$95.00
註冊護士	\$45.00	\$80.00	\$55.00	\$90.00	\$65.00	\$100.00	\$75.00	\$120.00	\$85.00	\$150.00
登記護士	\$40.00	\$50.00	\$45.00	\$55.00	\$55.00	\$62.00	\$70.00	\$72.00	\$80.00	\$92.00
園藝 家居改裝 保健服務：康復治療師、物理治療師、足部治療師、言語治療師、營養師、社工等。	按服務收費，服務對象可要求報價。									

最低限度服務

最低限度服務為半小時。服務時長在 30 分鐘與 45 分鐘之間的收費已列明在收費表中。服務時間長於 45 分鐘按每小時費率計費。

夜間收費時段

夜間收費時段為下午 6.00 到上午 6.00。

服務意外中斷

如在預約的服務時段內，服務對象沒有在家但沒有通知福利會、要求工作人員離開或于服務預定時間的 24 小時內取消服務，服務對象需要支付工作人員 1 小時服務費。

服務中的通勤費用

在服務時間內，如服務對象要求工作人員提供任何接送服務，需要收取汽油費用\$0.85/公里。

其他外消費

如在服務時段內衍生額外的消費如停車費、清理費等，可由政府撥款支出。

聯邦家居支援服務 服務費用 (從 2020 年 10 月開始)

資助項目	服務類型	服務細項	價錢	全額收費
社區及家居支援	家政服務	普通家居清潔	\$12.00	\$60.00
		購物服務	\$12.00	\$60.00
	個人護理	協助自理	\$12.00	\$60.00
		協助按時吃藥	\$12.00	\$60.00
	個人社交支援	家居探訪		无
		電話探訪		无
		陪伴活動如陪伴購物	\$12.00	\$60.00
	其他膳食服務	飲食建議、培訓和食物安全等		无
	休閒坊	含午餐	\$4.00	
		含交通	\$5.00	\$25.00
		含交通午餐	\$6.00	
		*接送服務	接送(往返)	\$6.00
	諮詢服務			无
照顧者支援	彈性的暫代照顧	家居暫代照顧	\$12.00	\$60.00
		移動式暫代照顧	\$12.00	\$60.00
	日間照顧中心	含午餐	\$4.00	
		含交通	\$5.00	\$25.00
		含交通午餐	\$6.00	

*所列費用已含稅。

*停車費：在服務時段內，服務對象要支付交通服務衍生的停車費用。(從 2013 年 7 月 1 日起。)